



Camping de Pont Calleck General terms and conditions of sale

Our services and prices

Rental of pitches

We will provide you with an empty pitch, for up to 6 people, on which you can set up your tent, caravan or motorhome. Rates are calculated per night of stay and per number of people.

This fee gives you free access to the showers blocks and toilets, the reception area, the game areas and entertainment activities.

Additional items occupying your pitch like electricity supply, pets, second car etc. will be subject of a daily extra cost.

Pitches are available from 2 pm on the day of arrival and must be vacated before 12 noon on the day of departure.

Rental of accommodation

The rental fee covers the people in the accommodation (according to capacity), ancillary cost (water, gas, electricity), a vehicle, access to the showers blocks and toilets, the reception area, the game area and entertainment activities.

Accommodation is fully equipped, only sheets and bed linen are not supplied. We can rent it here. Accommodation is non-smoking.

Accommodation is available from 2 pm on the day of arrival and must be vacated before 11 pm on the day of departure.

Transfer and sub-lets : all accommodation rental is nominative and can in no case whatsoever be transferred or sub-let.

For security reasons, the number of people staying must not exceed the capacity of the accommodation.

The prices are in euros, inclusive a VAT at the rates in effect at the time of printing. Any changes to rates as well as to the taxes applies to your stay, at the date of invoicing, could affect the price of your stay.

Payment of your stay

Accepted methods of payment

For your deposit or for the total amount of your stay, you can pay online via our website, or by : cheques, « chèque vacances » holiday vouchers, cash in euros or by bank transfer.

<p style="text-align: center;">BANK DETAILS : Corporate name : S.A.S CAMPING DE PONT CALLECK IBAN : FR76 1600 6230 1100 8185 8355 938 BIC : AGRIFRPP860</p>

Reservations become effective only upon receipt of signed contract with the deposit, and after confirmation from us.

Payment for a stay on a pitch : the balance of your stay should be paid the day of arrival.

Payment for a stay in rental accommodation : the balance of your stay should be paid, without further reminder from us, 30 days prior to the intended date of arrival, or on the day of arrival if you have not booked in advance.

In the event that the balance due is not fully paid on the agreed date, the campsite has the right to consider that the customer has cancelled the reservation and retain the amount already paid.

Safety deposit

For rental accommodation, a safety deposit of 200€ is required on your arrival at the campsite. This sum will be returned to you in its totality on the day of departure or within eight days of the end of your stay, following a satisfactory inventory of your accommodation when you check out. If it's not the case, the security deposit shall be withheld. The campsite has the right to deduct the corresponding amount for cleaning fees if that one hasn't been done the day of departure.

Late arrival and early departure

In the absence from the camper specifying that they have had to change the date of their arrival, the pitch or accommodation will be considered available 24 hours after the intended arrival date specified in the booking form. No reduction will be given in the case of early departure from rental accommodation. In the case of early departure from a pitch, we will only retain the deposit for the days that were not used if the stay was booked in advance.

Cancellation of your stay

Any cancellation of stay should be notified by registered letter with an acknowledgement of receipt, which takes effect the day of reception.

- Less than 30 days before the date of arrival, the amount of the deposit shall be withheld.
- Less than 7 days before the date of arrival, the total amount of the stay will be retained.

If the cancellation is on the part of the campsite, any customer who had received a confirmation of booking from us, will be informed by registered letter, and fully refunded.

Insurance

We accept no responsibility for the theft or damage of personal belongings on the campsite.

Minors

Minors unaccompanied by their parents will not be accepted on the campsite except under certain conditions (parental authorisation...)